



Florida Department of Transportation

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SECRETARY

POLICY

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PERFORMANCE MANAGEMENT

It is the policy of the Florida Department of Transportation (Policy Planning) to link performance measures to planning and programming decision making. This informs decisions and provides feedback on transportation system performance, agency operations and program outcomes. Performance management also encompasses asset management and performance measurement reflecting the department's priorities for accountability and stewardship of resources.

As the department implements performance management, its agency-wide application will be improved by:

- Regularly reporting on performance measures spanning the department's operations including, but not limited to, transportation system performance measures, production measures and mission-related measures;
- Establishing and maintaining transportation system performance core measures that align with our mission, priorities, and long-term goals;
- Ensuring that our asset management efforts include useful measures of performance;
- Building performance measures into our plans and programs to advance performance-based planning and programming practices;
- Establishing and tracking future performance measures and targets;
- Collaborating among Central Office and District Office staff, including a yearly performance measurement workshop to begin an annual cycle of performance report development;
- Collaborating with MPOs, transit operators and other stakeholders as appropriate for a coordinated approach to performance measurement;
- Consistently reporting and communication performance results to be used in forming planning and programming decision making.

Because performance management generally, and performance measurement specifically depend on reliable data, department program and office managers are responsible for coordinating the measures they use to achieve reporting of measures.

A handwritten signature in black ink, appearing to read "Kevin J. Thibault", written over a horizontal line.

Kevin J. Thibault
Secretary